

Questions and answers

Answers to the questions most often asked by heads of security, IT departments, legal counsel and procurement.

Cameras

Do we need to replace cameras? Are 3D cameras supported?

Which cameras are suitable?

Does the system work with a camera that sees the cashier from behind?

What happens at night and in poor lighting?

Network and autonomy

What are the network requirements?

What happens if the internet or the connection to the server is lost?

Can everything be installed on our premises, with no external connections?

What happens if a camera goes offline?

Data and personal data

Where is video stored?

Who sees the video and frames?

How does the platform comply with personal data legislation?

Does the system recognize employees' emotions?

Does the system recognize customers and visitors?

What if an employee has not consented to biometrics?

Can we limit what the system records and stores?

Can vehicles and visitors be checked against the databases of the Ministry of Internal Affairs or the National Security Committee?

Quality and evidence

How accurate is the system, and how many false alarms will there be?

Can the evidence be trusted, and how is it verified?

Who makes the decision on a violation?

Products, AI and audio

Does the system work with audio?

Can the AI be trained further for our tasks?

Does the system depend on foreign neural networks or services?

What is n7kel Atlas?

Can customer flow be analyzed, for example in a bank?

Is there anti-fraud for stores?

Pilot, price and license

How does a pilot run?

How much does it cost?

What is the difference between a perpetual license and a subscription?

Is the source code transferred?

How does support work?

Do you sign a non-disclosure agreement?

Integrations and languages

How is the POS system connected?

Can the system be integrated with 1C, access control, a security monitoring console, SIEM or our own software?

Which languages does the system support?

How does n7kel Vakhta differ from n7kel Fuel Station Control?